



Maitre'D®

Partner Guide

Maitre'D is known for its great flexibility and open architecture, allowing our customers to personalize their systems to best fit their needs. There are several interfaces that have been developed to bridge with complementary systems and we are persistently expanding the choice of available interfaces.

As for equipment and hardware, although we continually test and certify devices to assure the quality and integrity of our software solutions, the open architecture also allows you to choose practically any equipment that is available on the market. A list of certified equipment can be found on our website :

<http://www.maitredpos.com/partners/certifiedhardware/>

We welcome you to consult the following guide which will provide valuable information on all of our key partners and their products, support hours, and contact information.

TABLE OF CONTENTS

Accounting Solutions	6
Fortsum Acomba	6
Info-Synergique - Accpac	7
Microsoft Dynamics Strophe	8
Quickbooks	9
Caller ID	10
Telcomp	10
Coin Dispensers	11
Telequip	11
Distributors	12
Bluestar	12
CRS	14
Ready Distribution	16
Scansource	17
Electronic Funds Transfer	18
Datacap	18
FASePAY	19
Global Payments Canada	20
Merchant Warehouse	21
Mercury Payment Systems	22
NCR (Canada)	24
Payment Processing, Inc.	26
Precidia	27
Sterling Payment Technologies	28
Verifone	29

Firewalls	31
Sonicwall	31
Gift Card & Loyalty	32
Datacap	32
Fanbox	33
Givex	35
Handheld Wireless Equipment	36
Casio	36
Motorola	37
Socket Mobile	38
Hotel Interfaces	39
Kitchen Display Systems	40
CVM by Posera Software	40
QSR Automations	41
Leasing Companies	42
Axiat I.T	42
Direct Capital	43
Lease Corporation of America	44
POS Credit Corporation	45
Liquor Control	46
Berg	46
BeerSAVER	48
Bevchek	49
Scannabar	50
Online Reservation Solutions	51
Guestbridge	51
Online Orders Now	53
QuadraNet Systems	54

Restaurantdiary	55
Order Confirmation Boards	56
Delphi Display Sustersms	56
Texas Digital (Accuview)	57
Point of Sale Equipment	58
Citizen	58
CognitiveTPG	59
Elo TouchSystems	60
Epson	61
IBM	62
J2 Retail Systems	63
M-S Cash Drawer	64
Panasonic	65
Partner Tech USA	66
PioneerPOS	68
Posiflex	69
Powervar	70
Samsung - Bixolon	71
Sharp Electronics Corporation	72
Star Micronics	73
Tatung - Triview POS	74
Toshiba Tec	76
Touch Dynamic	77

Transact	78
Software Providers & Integrators	79
Cabaret Development	79
DigitalPersona	80
Foodtrak	81
Nutricate	82
Time Management	83
Surveillance Systems	84
Odyssey Technologies - Remote Eyes	84
Transaction Verification Systems by Honeywell	85

ACCOUNTING SOLUTIONS



Address(es) :
Fortsum Business Solutions
7710, Wilfrid-Hamel blvd West
Quebec (QC) G2G 2J5
Canada

Phone :
866 282 2085

Sales Contact :
Renaud Heroux
866 282 2085
RHeroux@Fortsum.com

Website :
<http://fortsum.com>

Fortsum Acomba

Acomba is the accounting and payroll solution that best integrates with Maitre'D and is preferred by the majority of its users. Whether it be to perform basic accounting tasks or manage accounts payable or restaurant pay-rolls, Acomba is the solution of choice. Extremely flexible and easy to use, this software will greatly increase the efficiency with which you perform bookkeeping and management report production tasks leaving you with more time to tend to the day-to-day aspects of your business. ACOMBA Restaurant Payroll is the solution par excellence for businesses in the hotel and restaurant industry. It manages tip revenues and calculates declared, attributed and controlled tips as well as employee contribution rates, benefits and vacation on tips. In addition, the program is equipped to prepare income tax credit claims relative to tip declarations. And much more! www.Acomba.com

Products and version :
Accomba (available in English and French)

Other products and services :
Forms, Training, Technical Services & Consultation

Support Hours :
From 8:00 AM to 6:00 PM EST, Monday through Friday



Address(es) :

Info-Synergique
1180 Augusta
Mascouche, QC J7L 4H2
Canada

Sales Contact :

Yves Anctil
877 411 0983 x211
yves.anctil@synergique.qc.ca

Website :

<http://synergique.qc.ca>

Info-Synergique-Accpac

Info-Synergique is a software integrator and Accpac Business Partner.

Info-Synergique develops Accpac accounting interfaces that are seamlessly integrated with Maitre'D POS. We do payroll (through CGI's Progressive Payroll and National Bank - Desjardins Paie PC) and all of general accounting. Comments we get from our users reveal the high quality of our products. Our solutions are fast and accurate for every day use making us a great Maitre'D companion. Our goal is to maximize the accuracy of your bookkeeping and provide you with more time for management. Our products are the right fit for the hospitality industry.

We also carry a MEMBERSHIP solution for private clubs and Country Clubs. This software will, among other things, help you with your Annual Billing, follow members' classification and renewal even in mid-season, follow Annual Spending Minimum (or Bar Bill) and make sure you collect them! It completes the full accounting cycle in a Membership based organization.

We have partnered with ACCPAC, because this accounting solution is distributed worldwide. It reflected a positive image, as we now have well over 500 installations all over America (as far as Venezuela). If your company is based in Canada, we can also team up to be your local provider of Accpac software and services.



Address(es) :

Strophe America (US)
980 9th St., 16th Flr.
Sacramento, CA 95814
United States

Strophe Inc. (Canada)
1200 Chomedey Blvd
Suite 410
Laval (QC) H7V 3Z3
Canada

Sales Contact :

John L. Baker
800 975 7269 x709
jbaker@stropheamerica.com

website :

<http://www.strophe.com/>

Microsoft Dynamics Strophe

As an award winning, Microsoft Gold Certified value added reseller of Microsoft Dynamics GP, Strophe specializes in integrating Dynamics GP financials for the hospitality and retail markets. Strophe's Front Office Bridge for Maitréd interfaces store level transaction information into Dynamics GP (formerly known as Great Plains). This eliminates manual input, the risk of errors and accelerates the availability of decision driving information. With over 15 years of expertise and experience serving thousands of users across North America Strophe is poised to help you succeed.

Products and version :

Front Office Bridge for Maitréd V1.0 interfaces Maitre'D sales data with Microsoft Dynamics GP

Other products and services :

Beyond technical capabilities, Strophe brings the additional benefit of industry specific financial experience and the ability to deliver a wide array of general business management solutions such as Fixed Asset Management, Human Resources, Payroll, not for resale procurement and Project Accounting to name just a few. Services include analysis, implementation, training and long term support.

Support Hours :

8:30 am to 5:00 pm est M-F



QuickBooks

Save time on every day financial tasks. It's easy to create estimates and invoices, receive payments, pay bills, manage payroll and more!

Address(es) :

Intuit
7008 Roper Road
Edmonton, WA T6B 3H2
United States

Sales Contact :

Donna Scott
780 450 5876
Donna_Scott@Intuit.com

Website :

<http://intuit.com>

CALLER ID



Address(es) :
Telcomp, Inc.
P.O. Drawer 2065
Apopka, FL 32704
United States

Sales Contact :
Larry Loveland
407 889 7377
larry@telcomp.com

Technical Contact :
Wayne Dublis
407 889 7377
wayne@telcomp.com

Website :
<http://telcomp.com>

Telcomp

Economical Caller ID screen pop solutions allowing Maitre'D to access a customer record from the Caller ID provided by the phone company. This is especially useful for those restaurants that provide take out and delivery or reservation

Products and version :
PC-CLID-2, PC-CLID-4, PC-CLID-8 Version 6

Other products and services :
Computer Telephony consulting and sales support.

Support Hours : 7/24

COIN DISPENSER



Address(es) :

Telequip
5 Industrial Way
Salem, NH 03079
United States

Sales Contact :

Colleen Hogan
800 225 0580 x125
chogan@telequipcorp.com

Technical Contact :

Robert Trimble
800 225 0580 x110

Website :

<http://telequipcorp.com>

Telequip

Telequip Corporation is the leading supplier of coin dispensers to the hospitality, cafeteria, retail, convenience, banking, casino and self-service kiosk industries. Telequip designs and manufactures coin dispensers marketed under the trade names Transact and Transact 2+. More than 100,000 Telequip coin dispensers have been installed since the company was founded in 1974.

Telequip Corporation sells its products to original equipment manufacturers, a nationwide network of dealers and directly to end-users. We are an approved supplier to McDonald's Restaurants, Subway and Wendy's and our coin dispensers are installed in many other hospitality locations, such as Aramark, and Sodexo/Marriott cafeterias.

Telequip also provides customized coin dispensing automation technology that is integrated into self-service kiosk-type solutions, such as the self-check out systems.

Telequip is also the only coin dispenser manufacturer that provides coin dispensers configured to dispense the new Euro and US Golden Dollar and various international currencies from countries, including Canada and the United Kingdom, and Singapore.

Products and version :

TRANSACT T2+

Support Hours : 8:00AM - 5:00PM

DISTRIBUTORS



BlueStar

BlueStar is an international distributor of POS, AIDC, RFID, and Wireless Mobility products with offices throughout the U.S., Canada and Latin America. BlueStar is committed to working exclusively with VAR partners to help deliver the finest point of sale and warehousing equipment in the world. BlueStar's 15 regional offices in the United States and Canada, as well as our technical service enable us to provide Posera resellers with unrivaled personalized service. BlueStar offers a comprehensive line of quality products for all your hospitality solutions. BlueStar provides additional value through specialized services such as Canadian warranty and out-of-warranty repairs, service contracts, staging as well as leads & referrals. BlueStar is an authorized service center for many of our partners including : APG, Casio, Cherry, Cognitive, Datamax, Epson, KSI, Metrologic, MMF, PartnerTech, Posiflex, Star Micronics, TEC, Unitech & many more.

Products and version :

Solutions based distributor and provider of point-of-sale, Automatic Identification & Data Collection ,RFID and Wireless and Mobile products and services.

Other products and services :

Canadian warranty on all products distributed; unmatched technical support; authorized service center for an increasing number of manufacturers; Fusion program (a value-added reseller business development program, combining best-in-class hardware with strategic software offerings in both the retail and hospitality vertical markets).

Support Hours :

8:30AM to 6:00PM (Eastern Time)



Address(es) :

BlueStar - Headquarters (USA)

24 Spiral Drive
Florence, KY 41042
United States

800 354 9776

BlueStar Canada (Montreal)

6830, Cote de Liesse
Montreal, QC H4T 2A1
Canada

514 344 0004
or 800 317 2323

BlueStar Canada (Toronto)

125 Traders Blvd. E.
Unit #8
Mississauga, ON L4Z 2H3
Canada

800 317 1132

BlueStar Canada (Vancouver)

1200 W 73rd Ave
Suite 380
Vancouver, BC V6P 6G5
Canada

800 317 4860

Sales Contact :

Mark Fraker (USA)

877 519 0250
bluestar-oem@att.net

Nick Guarna (Canada)

800 317 2323
nguarna@bluestar.ca

Technical Contact :

Erik Beauchesne (Canada)
800 317 2323 x232
ebeauchesne@bluestar.ca

Website :

<http://bluestarinc.com>



CRS, Inc.

CRS, Inc. is an independently owned importer and wholesale distributor, founded in 1927. Our unique capabilities - market knowledge, product design and development, established distribution networks and award winning support - allow us to take leadership roles with respected manufacturers. Maitre'D resellers can rely on CRS for all their open architecture PC based point-of-sale system needs including Diamond POS terminals, SNBC and Samsung receipt and kitchen printers, CRS cash drawers, Powervar power conditioning and battery backup, other popular PC-POS hardware, accessories, and service.

Our vision is to provide traditional markets with proven products and technologies, anticipate new technologies, and use them to develop products that enhance business processes.

SNBC Receipt and Kitchen Printers

The extraordinarily cost-effective family of SNBC printers includes thermal and impact technology printer models. Wireless interfaces can be used to eliminate high-cost cable installation and network printing insures printer operation regardless of terminal status. SNBC printers feature an industry leading limited 3-year warranty.

CRS Diamond Series Integrated Touch Terminals

CRS Diamond series POS terminals include rugged All-In-One, cast aluminum terminals in thick or thin client design. Thin client terminals provide upfront savings with lower acquisition cost and lower cost power protection. Quiet, fan-less CRS ITC-1000/7000/7010 thin client terminals configured with choice of compact flash or hard drive memory, provide outstanding reliability not seen before in the PC-POS industry.



Address(es) :

CRS, Inc.
4851 White Bear Parkway
Saint Paul, MN 55110-3325
United States

Sales Contact :

John Soderquist
800 333 4949 x2715
john.soderquist@crs-usa.com

Technical Contact :

CRS Technical Support
800 333 4949

Website :

<http://www.crs-usa.com>

Products and version :

- ITC-1000/7000/7010 (integrated thin-client touch terminals)
- IT-8900 series (integrated thick client touch terminals)
- TM-1500 (touch LCD monitor with Fujitsu resistive touch)
- TM-150 (touch LCD monitor with Elo resistive touch)
- BTP-2002NP (high speed thermal transaction printer)
- R580 (front exit, high speed thermal transaction printer)
- M280 A,B,D (high speed dot-matrix transaction printer)
- SRP 270 A, C, D (dot matrix transaction printer), SRP 275 A, C, (dot-matrix transaction printer) SRP 350 (thermal transaction printer), SRP 500 (ink jet transaction printer) SRP 370 (two-color thermal transaction printer) SRP-770 (label printer).

Other products and services :

CRS offers a complete line up of Powervar power conditioners, CRS cash drawers, customer displays, scanners, scales and related peripheral products. Contact CRS to order a free POS Peripheral catalog.

Support Hours :

8:00 a.m. - 5:00 p.m. (CST), Monday - Friday



Ready Distribution

At Ready Distribution, we're with you on every install. Ready Distributions focuses on distribution of best-in-class Point of Sale (POS) and Digital Video Security (DVS) products from manufacturers including Metrologic, Posiflex, Touch Dynamic, Sam4S, Talon DVR, Datalogic, Bixolon & more. To maximize reseller profitability, we offer the products that have the most features for the price. Rather than carry every available item, each product is carefully selected before it is offered to our resellers. Since we know the products that we sell, you can expect unsurpassed pre-sale and post-sale support and service.

We're dedicated to making your business a success, one installation at a time. So every order from Ready Distribution is backed by our award winning service & support team. Our commitment to the reseller channel means that we add value to every order with a wide range of resources including logistics, expert support and multiple shipping locations.

Products and version :

Talon DVR is Digital Video Security built for the retail industry. The full-featured Talon DVR includes more standard features at an affordable price making it the perfect video software for all of your Maitre'D installations.

Maitre'D can be interfaced to Talon DVR by using a Maitre'D TCP printer. Detailed instructions are available in the support section of ReadyPOS.com or by contacting your Ready Distribution account representative.

Other products and services :

Posiflex, Metrologic, Touch Dynamic, Samsung/Bixolon, SNBC, Talon DVR, Avery Weigh-Tronix, CAS Scales, Telequip Coin Changers & More.

Support Hours :

8 am - 5 pm Pacific

Address(es) :

Ready Distribution - California
16830 Edwards Road
Cerritos, CA 90703
United States

Ready Distribution - Oregon

8303 SW Cirrus Drive
Beaverton, OR 97008
United States

Sales Contact :

800 255 6676
sales@readypos.com

Website :

<http://readypos.com>



Address(es) :

ScanSource
6 Logue Court
Greenville, SC 29615
United States

Sales Contact :

Mark Morgan
800 944 2432
sales@scansource.com

Technical Contact :

800 944 2439 x4002

Website :

<http://www.scansource.com>

Scansource

ScanSource is an international distributor of specialty technology products, including point-of-sale systems; bar code scanners; touch screens; cash drawers; portable data collectors; and voice, data and telephony products. In addition to these quality products, ScanSource also takes on many of the services and programs that resellers would have to manage themselves, such as technical support, training and financing. Relieving resellers of these value-added functions allows them to focus on their core business of growing sales and providing customer service. ScanSource also provides extensive inventory levels, provides multi-vendor product solution offerings, and ensures products are delivered promptly. In addition, ScanSource offers other valuable services to its resellers, such as education, online ordering, online configuration tools and marketing support.

Products and version :

- Point-of-Sale products and peripherals
- Automatic Identification and Data Collection products
- Telephony, converged communications products
- Wireless data collection

Support Hours :

8:30 a.m. - 8 p.m. Eastern

ELECTRONIC FUNDS TRANSFER



DataCap

Integrated payments offer many benefits and savings to you and your customers. Datacap Systems has successfully provided integrated payment solutions for 25+ years. Datacap payment solutions are easy to sell, install, use and support, and allow your customers to accept the payment types they choose, including debit and gift card, and use the payment services they prefer. You gain an additional sellable, profitable and easily supported feature that delights your customers. Customers appreciate the flexibility, reliability, accuracy and ease of use, and having the options available to manage their business operations as they prefer. Datacap payment solutions help you and your customers meet your business objectives with the peace of mind that comes from Datacap reliability, and with new additional revenue opportunities for you. And now you can download and activate ePay software completely at your convenience. 'Datacap Integrated Payment Solutions for Maitre'd Resellers' is available upon request.

Address(es) :

Datacap Systems
100 New Britain Blvd
Chalfont, PA 18914-1832
United States

Sales Contact :

Stephanie Heim
215 997 8989 x103
sales@dcap.com

Gale Peters

757 496 6478
gale.peters@dcap.com

Technical Contact :

215 997 8989
support@dcap.com

Website :

<http://datacapystems.com>

Products and version :

- NETePay and GIFTePay IP (over the internet for all major payment services and gift card services)
- DIALePay / DialTran (dial-up for all major payment services and gift card services)
- DIALePay / DataTran (legacy dial-up)

Support Hours :

8:30 - 5:30 Eastern Time week days



FASePAY

Provides fast Credit / Debit transaction processing for the Maitre'D Point of Sale System using an in store application platform developed on the .NET Framework. FASePAY uses a persistent Internet connection to the merchant's selected third-party processor. The application resides on the same PC Platform as the Maitre'D POS Server.

FASePAY is currently certified for use with the following Third Party processors:

- 1) Chase Paymentech: USA (Credit Only) and Canada (Credit and Debit)**
- 2) Moneris: Canada (Credit and Debit)**

FASePAY was developed exclusively by POS Canada and has the unique advantage of being sold and supported by a company that has over 20 years of experience with the Point of Sale Systems industry. POS Canada is one of North America's largest Maitre'D Resellers and all the service resources that support the FASePAY payment platform are also well experienced with the Point Of Sale platform, thereby providing an unsurpassed comprehensive support experience for your FASePAY deployments.

Address(es):

POS Canada
5580 Ambler Drive
Mississauga, ON L4W 2K9
Canada

Sales Contact:

Bruce Henderson
905 629 2990 **x230**
bhenderson@poscanada.com

Website:

<http://www.poscanada.com>

Products and version:

FASePay Version 3.0



Global Payments Canada

Global Payment Systems of Canada Ltd. is a leading provider of electronic transaction processing services for merchants, financial institutions and multi national corporations located throughout Canada and the United States. Our service is primarily the transport of credit and debit bank card authorization requests and settlement files including but not limited to Visa, MasterCard, Interac, American Express, Discover, Diners, JCB etc.

Products and version :
Transaction Processing

Support Hours :
(financial inquiries) 8:00am - 6:00pm EST

Address(es) :
Global Payments Canada
3381 Steeles Avenue East
2nd Floor
Toronto, ON M2H 3S7
Canada

Sales Contact :
Anthony de Gale
416 847 4533
Anthony.degale@globalpay.com

Technical Contact :
Loukas Loukidis
416 644 5937
loukas.loukidis@globalpay.com

Website :
<http://globalpaymentsinc.com>

416 847 4533



Address:

Merchant Warehouse
2 International Place, 4th Floor
Boston, MA 02110

Contact:

Dylan Penebre
Direct: 617 896 5522
Toll free: 800 498 0823 ext.2107
Fax: 617 595 4079
dpenebre@merchantwarehouse.com

Website:

www.merchantwaresolutions.com

Merchant Warehouse

Merchant Warehouse is an industry leader in payment processing innovation. Since 1998, we've provided value-added merchant account services and helped point-of-sale vendors succeed with our award-winning technology. We enable merchants to process all forms of electronic payments including credit, debit, EBT, rewards and gift cards.

Partner Program description

We've been partnering with small and large developers for years. MerchantWARE® solutions are free and provide easy to integrate, PA-DSS certified solutions and offer the easiest path to compliance for both developer and merchant. Our partner program offers the best value in the industry, with the opportunity to earn up to twice as much in residual revenues. Since 2007, we've integrated advanced security technology into MerchantWARE and have led the way in providing secure payment processing solutions. Merchant Warehouse is an extension of your team, providing first-class service and support designed to help you focus on your business so you can maximize your revenues.



Mercury Payment Systems

Mercury Payment Systems, the leader in integrated point-of-sale payments, offers smart payment processing solutions for Maitre'D. Thousands of restaurant operators throughout the United States and Canada rely on Mercury's robust credit card processing and gift card applications for their financial transactions. Mercury processing is fast, affordable and PCI data security standards compliant.

Mercury leads the market with progressive products and services:

- MercuryGift™ features free gift card transactions and multi-store solutions
- MercuryAlerts™ flags processing irregularities
- MercuryView™ offers convenient online reports
- MercuryAuth™ guarantees continuous processing if an authorization network outage occurs
- Dial Backup Bridge™ for Mercury keeps processing "always on" if the Internet fails
- Maitre'D-specialized support team quickly resolves issues with total satisfaction
- Information and materials are available in French!

Find out how Mercury's smart payment processing solutions work for you. Contact us today!



Products and version :

Mercury's payment and gift software applications are already integrated to Maitre'D for processing that is fast, affordable and secure. For swipe-to-settlement data security compliance, use Maitre'D version 2005, service pack 3 and 4 or 2003, service pack 11.

Other products and services :

MercuryGift™, Dial Backup Bridge™ for Mercury, MercuryAlerts™, MercuryView™, Advance Funding

Support Hours :

24 hours a day, 7 days a week, including holidays

Address(es) :

Mercury Payment Systems
10 Burnett Court, Suite 300
Durango, CO 81301
United States

800 846 4472

Sales Contact :

Reseller Relations
800 846 4472 x1820
ResellerSupport@MercuryPa.com

Website :

<http://www.MercuryPay.com>



NCR Canada

NCR Corporation partners with business to transform transactions into relationships. NCR Canada has offices coast to coast, and employs 1,000 individuals in sales and marketing, customer service and support, and administration.

NCR Electronic Financial Transactions: From basic Credit cards such as Visa and MasterCard, EFT provides a full range of services around the authorization of Credit and Debit Cards processing. NCR EFT provides a transaction processing network currently supporting thousands of POS devices. These devices are able to connect to the NCR EFT network through a comprehensive range of protocols including Internet, dial-up and others. Designed with advanced network computing technologies, the EFT Network provides a wide range of switching services. Transaction switching and processing is powered by sophisticated EFT payment processing systems engineered to ensure high availability and fast response time. The NCR EFT Centre has direct connections to the Financial Institution networks in Canada for authorization and settlement of all major credit cards. It also has connections for debit processing, private label credit cards and loyalty program companies.

Products and version :

eCommerce solutions : The NCR Customer Power- NCR's Cross-Channel Marketing Solution. NCR delivers a consistent experience over your customer channels (i.e. POS, Kiosk/ATM, Call centers, e-mail, Internet sites). This powerful solution can be deployed to allow your organization to more efficiently track consumer behaviour, increase transactions and manage the distribution and response to messages and offerings in a multi-channel environment.



Address(es) :

NCR Canada
8110 E Transcanadienne
Saint-Laurent, QC H4S 1M5
Canada

Sales Contact :

Jean Farand
450 441 1087
jean.farand@canada.ncr.com

Technical Contact :

Yvon Langevin
450 974 6080
yvon.langevin@canada.ncr.com

Website :

<http://www.ncr.com>

Retail Store Automation : NCR Retail Solutions - Include point-of-sale (POS) terminals, barcode scanners, scannerscales, electronic shelf labeling, kiosks, applications software and the latest in self-checkout systems.

Financial Self Service (ATMs) : The worldwide leader for the 14th consecutive year, NCR offers a complete range of automated teller machines (ATMs) & Kiosk solutions.

Other products and services :

World-Wide Customer Service : Underlying NCR's entire solutions portfolio is Worldwide Customer Services. Services range from consulting, development and integration, to management services, maintenance and support.

Systemedia : Further complementing the NCR suite of solutions is Systemedia's line of consumable business products for the financial, retail and manufacturing industries, and the small and home office environment.

Support hours :

24 hours per day, 7 days a week



Payment Processing, Inc. **Payment Processing, Inc.**

Payment Processing, Inc. (PPI) is the industry leader for integrated payment solutions since 1995. Only PPI offers the depth of experience and breadth of products that generate the best revenue opportunities for Maitre'D dealers.

PPI offers Maitre'D dealers a single resource for integrated payments that include :

- FREE NETePay™ Payment Processing Module+
- FREE 24/7/365 "Answer the Phone" Admin and Tech Support
- FREE Customized Marketing Services
- Aggressive Monthly Commissions
- Dedicated Channel Managers

* Subject to terms & conditions in the PPI Advantage Program Agreement or PPI Amendment to Client Program Agreement.

+ NETePay reimbursed with each opened PPI merchant account.

Address(es) :

Payment Processing, Inc.
8200 Central Ave.
Newark, CA 94560
United States

Sales Contact :

866 841 9790
SolutionPros@paypros.com

General Inquiries

888 299 4962
ChannelTeam@paypros.com

Technical Contact :

800 774 6262

Website :

<http://paypros.com>

Support Hours :

24/7/365 - Call 800 774 6262



PRECIDIA
TECHNOLOGIES

Precidia

Precidia is the global leader in secure IP payment software. The TransNet™ payment engine integrates PCI/PABP compliant payments with existing payment equipment and applications. Its unique router-based design supports all payment types and is processor-certified.

Benefits of this solution include:

- Industry's Most Comprehensive PABP/PCI Approach: TransNet is a cost effective, easily integrated PABP/PCI compliant payment solution, with PCI compliant default settings that cannot be changed by the user. Its router-based design is more secure than competing server-based options.
- Variety of Platforms: TransNet is designed to operate on a Precidia or Cisco router - offering unparalleled security
- Faster Transactions: Transaction speeds are improved by more than 70%, using existing equipment.
- Easy to Use: NetVu management server enables simple remote deployment, as well as application changes and updates.
- Integrates Multiple Peripherals: Additional hardware ports allow integration of check readers, ATMs and bar code scanners.

Products and version :

POSlynx220TM v 2.09 and v. 2.10 with TransNet™

Other products and services :

The TransNet payment application works with POSERA terminals, and is certified to most processors. Working together with NetVu™, Precidia's management server, TransNet helps deliver ongoing PCI compliance, even as requirements evolve and change. NetVu also plays a critical role in deployment and ongoing management of payments, delivering updates, alerts and network statistics.

Support Hours :

8 am - 6 pm EST

Address(es) :

Precidia Technologies
150 Katimavik Road
Suite 1000
Ottawa, ON K2L 2N2
Canada

Sales Contact :

613 592 7557 x300
info@precidia.com

Website :

<http://precidia.com>



Support Hours :
24/7

Address(es) :
Sterling Payment Technologies
1111 N. Westshore Blvd
Suite 500
Tampa, FL 33607
United States

Sales Contact :
Laurie Galemba
800 591 6098 x1253
laurie.galemba@sterlingpayment.com

Rich Fuechslin
813 371 8258
rich.fuechslin@sterlingpayment.com

Website :
<http://sterlingpayment.com>

Sterling Payment Technologies

Powerful Partners Focused on Your Success

See the difference it makes to join up with a hard-working team that has everything you need to sell extensive POS. Systems including :

- Funding and leasing programs from 7 to 60 months
- Funding and leasing programs that provide \$1,000 to \$100,000

Funding is a great alternative for new merchants, merchants with no credit even bad credit.

And that's not all

Sterling Payment Technologies is one of the fastest growing electronic payment processing companies in the nation offering restaurateurs an IP based credit/debit

solution :

- Seamless integration with Maitre 'D POS
- Guaranteed Rate Match - we meet or beat your merchants' current processing rate
- Two second transaction times
- Real-time web reporting

Become a Referral Partner and start earning more through Sterling's Reward Program Today!

Products and version :

Sterling Payment Technologies Integrated with Maitre D' POS

Other products and services :

Sterling Funding and Leasing



VeriFone - PCCharge

VeriFone, Inc. is recognized worldwide as the leading provider of secure electronic payment technologies. Thousands of customers count on our PABP (Payment Application Best Practices) validated solutions and unequalled professional support services to drive business success.

VeriFone's PABP-validated payment processing solutions provide the connectivity and communications to facilitate the processing of credit cards, debit cards, gift cards, EBT cards, and check transactions. These transactions can be passed to our hardware and software by a wide variety of integrated applications. Our payment processing customers range from small to large Internet marketers, retailers, and mail order / telephone order companies.

Our solutions enable our partners and customers to accept fast, secure electronic payments from their customers wherever, whenever, and however transactions occur.

Products and version :

The PCCharge Maitre'D Plug-in Module integrates Posera's best-selling Maitre'D point-of-sale software with VeriFone's PCCharge, allowing merchants to process transactions using this award-winning, Windows-based payment processing software.

- PCCharge allows your merchants to choose from a wide range of payment processing companies; all of the major processor networks are certified with PCCharge
- PCCharge is an economical, profitable payment processing solution. Our reseller program is highly flexible and can provide you with a price scale tailored to your specific purchasing requirements.
- PCCharge is a secure, PABP validated application, having been submitted to Visa for validation against their PCI Payment Application Best Practices (PABP)



Support Hours :

VeriFone's PCCharge Technical Support Representatives are available seven days a week, 9am-9pm EST (weekend support only available with Premium Support contract)

Address(es) :

VeriFone, Inc.
8001 Chatham Center Drive
Suite 500
Savannah, GA 31405
United States

Sales Contact :

Andrew Sichynsky
678 566 1378
andrew_sichynsky@verifone.com

Website :

<http://verifone.com>

Other products and services :

Our products will help you deliver speed and efficiency as well as pave the way for e-Commerce. From split dial authorization to processing the gamut of payment transactions: credit, debit, gift card, checks, EBT, and electronic check conversion - our solutions do it all!

- PAYware PC - NEW!! PAYware PC is a state-of-the-art PC-based payment processing solution for small-to-medium-sized merchants
- PAYware Transact (formerly RiTA Server) - OS and database independent, enterprise level payment processing software solution suited for retailers or businesses of any size
- IPCharge - Web-based payment gateway service that provides fast and secure standalone or integrated payment processing
- PCCharge - PC-based payment processing solution perfectly suited for standalone or integrated environments
- MX800 Series (MX830, MX850, MX860, MX870) - Consumer-facing PIN pad devices on our MX platform that integrate directly into ECRs and existing POS systems
- On The Spot - Allows you to ease your customers' peace of mind and increase your profits by offering PIN debit at the table
- ServPOS - VeriFone's purpose-designed software for the Vx 670 wireless handheld payment system and an integral part of our restaurant solutions

FIREWALLS



SonicWALL

SonicWALL is a leading provider of integrated Internet security solutions. We offer a range of firewall/VPN appliances to protect your customer's point-of-sale networks. Each SonicWALL appliance supports optional security services including anti-virus, intrusion prevention and content filtering. SonicWALL's award-winning management software allows you to efficiently manage all of your customer's security devices from one central location.

SonicWALL TZ 170 SP

SonicWALL's TZ 170 SP facilitates secure and reliable broadband connections between stores. It features a firewall/VPN appliance for secure transactions and an integrated analog modem for continuous connectivity. If the broadband connection goes down, the TZ 170 SP automatically fails over to dial-up to prevent downtime and fails back to broadband once the connection is restored.

SonicWALL TZ 170 Wireless

Whether your customers are using wireless handhelds or wireless POS terminals, they need a robust form of security. The SonicWALL TZ 170 Wireless uses Wi-FiSec encryption to secure wireless data transmissions over the airwaves. It also provides a firewall between the wireless network and sensitive systems on the wired network, enabling your customers to deploy wireless solutions with confidence.

Products and version :

SonicWALL TZ 170 SP and SonicWALL TZ 170 Wireless

Other products and services :

Full range of firewall/VPN appliances, Distributed Wireless solution, Complete Anti-Virus, Gateway Anti-Virus, Intrusion Prevention Service, Content Filtering Service, Global Management System software.

Address(es) :

SonicWALL Inc.
1143 Borregas Avenue,
Sunnyvale, CA 94089
United States

Sales Contact :

888 557 6642
408 745 9600

Technical Contact :

888 777 1476

Website :

<http://www.sonicwall.com>

GIFT CARD & LOYALTY



DataCap

Integrated payments offer many benefits and savings to you and your customers. Datacap Systems has successfully provided integrated payment solutions for 25+ years. Datacap payment solutions are easy to sell, install, use and support, and allow your customers to accept the payment types they choose, including debit and gift card, and use the payment services they prefer. You gain an additional sellable, profitable and easily supported feature that delights your customers. Customers appreciate the flexibility, reliability, accuracy and ease of use, and having the options available to manage their business operations as they prefer. Datacap payment solutions help you and your customers meet your business objectives with the peace of mind that comes from Datacap reliability, and with new additional revenue opportunities for you. And now you can download and activate ePay software completely at your convenience. 'Datacap Integrated Payment Solutions for Maitre'd Resellers' is available upon request.

Address(es) :

Datacap Systems
100 New Britain Blvd
Chalfont, PA 18914-1832
United States

Sales Contact :

Stephanie Heim
215 997 8989 x103
sales@dcap.com

Gale Peters
757 496 6478
gale.peters@dcap.com

Technical Contact :

215 997 8989
support@dcap.com

Website :

<http://datacapystems.com>

Products and version :

- NETePay and GIFTePay IP (over the internet for all major payment services and gift card services)
- DIALePay / DialTran (dial-up for all major payment services and gift card services)
- DIALePay / DataTran (legacy dial-up)

Support Hours :

8:30 - 5:30 Eastern Time week days



FanBox

FanBox is a pioneer in the management of loyalty programs, gift cards, and online affinity groups. Thanks to its expertise and creativity for conceiving and implementing exclusive rewards partnerships, FanBox is able to offer its customers the flexibility and transactional security of its MS2 technology platform.

Communication is inseparable from the transaction process, it is essential to maintain a real-time emotional bond with customers. It takes a lot more than simply accumulating points to keep customers loyal. Furthermore, an electronic money exchange solution is embedded into the gift card management, which allows for automated management within a restaurant chain environment.

The promotional phase enjoys similar benefits since MS2 processes the details of customer transactions in real-time and rewards them with a personalized touch. By accessing the restaurant's Web site or call center,

customers also have access to account information such as the number of points they have accumulated or their gift card balance. The gift and loyalty cards can even be used for online purchases and redemptions, as well as those carried out by telephone.



Address(es) :

FanBox Inc
50 rue De Lauzon
suite 200
Boucherville, QC J4B 1E6
Canada

Sales Contact :

Daleyne Guay
450 463 3939 x25
dguay@fanbox.net

Website :

<http://fanbox.net>

Products and version :

MS2 platform: Gift Card, Loyalty programs, prepaid card, cash card, promotional card.

Other products and services :

Loyalty programs design, Web development, traditional modes of communications, relationship marketing agency.

- multilingual: all languages using accentuated characters can be used simultaneously on every type of media supported by MS2 (mail, web, e-mail and at the point-of-sale);
- multicurrency: the most commonly used currencies are simultaneously supported (therefore allowing a retailer or organization to operate seamlessly in many countries) and the transactions are carried out using the currency chosen by the consumer, thereby eliminating any exchange-rate driven fluctuations.
- real-time activity reports, whether it be for transactional activities (thereby reducing the risk of fraud) or for any activities or operations pertaining to loyalty programs or special interest communities

Support Hours :

Monday to Friday 8:00 am to 6:00 pm



Since 1999, Givex has assisted local independent businesses to major global corporations implement standard gift card and loyalty programs.

Today, our technology empowers businesses to do so much more. Our tools are helping our diverse client base across the globe better manage the customer journey.

Acquire New Customers

The customer journey begins upon their first contact with the business. Our technology for this stage utilizes many tools from gift cards to electronic coupons that can be sent by email, SMS or social media, increasing consumer awareness and driving first purchases.

Learn About Customers

To encourage new customers to return, businesses must learn the needs of each new customer, gathering important details on who they are and their buying habits, to continue providing their desired products and services. Our technology here provides many tools that allow businesses to continually add to the sophisticated customer database we host and maintain for them.

Communicate With Customers

With the specific knowledge obtained about their customers, businesses are able to create more effective communications and use tools like Givex's campaign manager to efficiently and instantly send those communications from a secure online portal.

Reward Loyal Customers

Finally, by having successfully managed the customer journey up until this point, businesses will have created loyal customers, and can now look at finding the right ways to reward them for their continued loyalty. Givex's ability to customize rewards programs for any business type allows businesses to ensure they can offer more personalized and valued rewards, while further distinguishing themselves from their competitors.

Givex's innovations in these areas now power over 100,000 installations in 50 countries worldwide, fully supported by our global backbone.

Maitre'D 2003 and 2005 are fully integrated with Givex technology.

Services:

Acquire New Customers
Learn About Customers
Communicate With Customers
Reward Loyal Customers

Address(es):

Givex
Atlanta, Georgia

877 478 7733

Sales Contact

P 877 478 7733
F 416 350 9661

Website:

<http://www.givex.com>

HANDHELD WIRELESS EQUIPMENT



Casio

Casio has been manufacturing and marketing industrial ruggedized mobile terminals for more than twenty years across the globe, and has successfully established themselves as one of the market leaders. Backed by a well known and trusted Four Plus Billion dollar corporation many customers have discovered Casio products to meet the most demanding needs of mobile workers in a wide variety of vertical markets that include Public Safety, Parking, Field Service, Retail, Hospitality, Transportation, Supply Chain Execution, and a myriad of other applications and industries.

Address(es) :

Casio
570 Mount Pleasant Ave
Dover, NJ 07801-1620
United States

Sales Contact :

Glen Deal
973 361 5400 x4452
gdeal@casio.com

Website :

<http://casio.com>



Motorola

Motorola is known around the world for innovation and leadership in wireless and broadband communications. Inspired by our vision of seamless mobility, the people of Motorola are committed to helping you connect simply and seamlessly to the people, information and entertainment that you want and need. We do this by designing and delivering "must have" products, "must do" experiences and powerful networks -- along with a full complement of support services. A Fortune 100 company with global presence and impact, Motorola had sales of US \$42.9 billion in 2006. For more information about our company, our people and our innovations, please visit <http://www.motorola.com>.

Address(es) :

Motorola
One Motorola Plaza
Holtsville, NY 11742
United States

Sales Contact :

866 416 8545
or 800 722 6234

Website :

<http://motorola.com>

Products and version :

Enterprise Mobility Products, Mobile Computers, data capture devices, wireless infrastructure, and device management products



Socket Mobile

Socket Mobile is your complete source for portable computing and data collection hardware. Our business mobility solutions help companies eliminate manual processes and maximize the efficiency of mobile workers. We offer durable and customizable handheld computers, award-winning software utilities, and all the essential barcode, RFID and data communication peripherals. For more than 15 years, companies worldwide have chosen Socket for their business mobility needs. With key partners in health-care, hospitality, retail and other markets, Socket can customize a solution for your business requirements.

Address(es) :

Socket Mobile
39700 Eureka Drive
Newark, CA 94560
United States

Sales Contact :

David Chu
510 933 3114
davidc@socketmobile.com

Website:

<http://www.socketmobile.com>

Products and version :

Socket SoMo 650 handheld computer, Socket SoMo 650Rx handheld computer with antimicrobial casing

Other products and services :

Socket Magnetic Stripe Reader Series 4, Socket Compact-Flash Scan Card Series 5, Socket Bluetooth Cordless Hand Scanner Series 7

Support Hours:

Monday - Friday 8:00am - 5:00pm Pacific Standard Time

HOTEL INTERFACES

Hotel Interfaces

Maitre'D can interface to many Property Management Systems, including those that comply to industry standards and a few others. See the list below for PMS systems that work with Maitre'D.

- Aubergiste
- Best Western Star 3
- Choice Hotel PMS
- DSE HMS
- Gammix
- GuestView (Anasazi)
- Hilton Hotel (HPMS-1 & HPMS-2)
- HIS (hms-rms)
- Holiday (hms-rms)
- Host PMS
- Hotello
- Hotelsoft (hms-rms)
- Hotix
- IGS
- Imagine
- Innsite
- Inn Systems
- Inntech Reservation Systems
- Landmark
- Marriott
- Micros Fidelio
- Micros IP
- MSI
- NCR 2170
- NCR 2760
- NovaPlus
- Resort System
- Qantel
- System 21

KITCHEN DISPLAY SYSTEMS



CVM by Posera Software

The CVM Color Video Monitor System is designed specifically for the fast-food industry. In recent years many of the larger chains have chosen kitchen display monitor systems, as opposed to hardcopy printing devices. These operators have become aware of the increased throughput that the video network makes possible.

Posera Software has designed what we believe to be the most comprehensive, cost effective, and efficient monitor system available from any vendor. The CVM is designed with the need for simplicity and ease of operation in mind.

The CVM was the first to utilize color in the displayed orders. This simplifies the task of preparation and decreases average prep time. Normal menu items are displayed in White, additions appear in Green and deletions in Red. Special items may be programmed to appear in Yellow and message items can be displayed in Blue, allowing accurate visual portrayal of any order.

This leads us to another CVM advantage...legibility. All CVM monitors can be set to operate in 40 or 80 column mode. The 40 column mode offers exceptional character size, greatly increasing the distance that the order can be easily viewed. The 80 column mode allows 16 characters of description for each menu item.

Products and version :

- The CVM uses standard VGA/ SVGA monitors
- 40/ 80 column display
- Screen Redirection during peak or slow operations

Address(es) :

Posera Inc.
11057 8th avenue NE
Seattle, WA 98125
United States

Sales Contact :

206 364 8686
sales@posera.com

Website :

<http://www.maitredpos.com>



Support Hours :

Normal QSR Technical Support hours are 8:30 a.m. to 8:30 p.m. Monday to Friday Eastern Time.

Address(es) :

QSR Automations Corporate Headquarters
2301 Stanley Gault Parkway
Louisville, KY 40223
United States

502 297 0221

Sales Contact :

502 297 0221 xOpt. 7
sales@qsrautomations.com

Website :

<http://www.qsrautomations.com>

QSR Automations

Filling the mission critical voids left by point-of-sale and backoffice systems, the comprehensive, combined solutions from QSR Automations® - which include kitchen automation, seating and wait list management, reservations, and guest messaging - ensure operators can successfully manage and capture the entire guest experience. QSR has long been recognized as the leading provider of kitchen management solutions, offering an advanced kitchen technology choice for every hospitality environment and budget - including table service, quick service, fast-casual, deli, bar, pizza, delivery, and concession. With QSR's kitchen software options, which includes an option for graphical capabilities, operators can define any number of stations within the kitchen to meet specific business needs throughout the day. Additionally, all actions are time-stamped and captured. Highly reliable and completely redundant, QSR's kitchen controllers and keypad are designed specifically for the harshest kitchen environments.

Products and version :

QSR's proven ePic Kitchen Management Solution includes the reliable KP-4000 keypad along with ePic video controllers - with multiple operating system options - as well as the robust ePic Kitchen Display Software (ePic KDS), the ePic Kitchen Display Xpress (ePic KDX) software with a streamlined feature set for quick service operations, as well as the plug-and-play ePic Direct kitchen video system.

Other products and services :

QSR's ConnectSmart Hospitality Automation Solution includes the ConnectSmart Kitchen (CSK) graphical software, as well as ConnectSmart Hostess for seating and wait list management along with ConnectSmart Reservations and ConnectSmart WebReserve.

LEASING COMPANIES



Address(es) :

Axial IT
23 Crow Rd
Glasgow, LND G11 7RT
United Kingdom

Sales Contact :

Dr Bindi Bhumbra
+44 141 280 4000
sales@axialit.co.uk

Website :

<http://axialit.com>

Axial I.T

In its original form, Axial I.T comprised of an independent I.T. department serving the needs of Harlequin Restaurants and their I.T. infrastructure. The Restaurant group has been using MaitreD software for their EPOS systems for close to 8 years now. However the I.T. needs of Harlequin grew, as well as the needs of several other businesses in the vicinity. Axial now provide IT Services for Retail, Offices and Businesses. Services range from installations of CAT 5/6 Networks to Support for PC's and Windows Server and Microsoft Exchange Servers. Axial have a 24/7 Helpdesk. Cost effectiveness has always been a driver, and Axial provide economic and easy to manage Online Table Reservation systems, Online Takeaway Ordering and Internet Marketing tools.

Other products and services :

- IT Helpdesk support
- Website Design
- Graphics and IT for Events and Conferences
- Business Web solutions

Support Hours : 24/7 available

DIRECTCAPITAL[®]
C O R P O R A T I O N
Financing Made Simple. Fast. Cost-Effective.

Address(es) :
Direct Capital Corporation
155 Commerce Way
Portsmouth, NH 03801
United States

Sales Contact :
John Starvish
603 766 9318
jstarvish@directcapital.com

Website :
<http://directcapital.com>

Direct Capital

Direct Capital offers simple, fast, and cost-effective financing solutions for all of your new and used equipment needs. Direct Capital approves and funds more business than many other finance sources with a turn around time that is 40% faster than most other sources. Your dedicated Finance Manager provides recommendations on how to strategically use financing to achieve your specific business goals. Once you identify the best structure for your business, your finance manager works side-by-side with you from the time you choose the equipment to delivery. Direct Capital has worked with thousands of businesses, through each transaction we continue to learn what business owners want, what they are challenged with, and how we can structure financing to help turn those challenges into opportunity.

Products and version :
Direct Capital provides financing to companies across the U.S. for new or used equipment and technology.

Other products and services :
Direct Capital also offers direct commercial loans for both real estate and commercial financing projects.

Support Hours :
8:00 am - 5:30 pm EST, Monday - Friday



Address(es) :

Lease Corporation of America
3150 Livernois Road
Suite 300
Troy, MI 48083
United States

800 800 8098

Sales Contact :

Josh Patton
P 800 800 8098 x5181
F 800 736 0218
jpatton@leasecorp.com

Website :

<http://leasecorp.com>

Lease Corporation of America

LCA was established in 1988 to service vendors with lease financing needs primarily under \$250,000. Since then, LCA has established working relationships with over 2,000 vendors of all sizes from across the United States and Canada. LCA is a full service leasing company - we fund and service all leases that we originate. Over the years, LCA has booked and serviced over 47,000 leases with an equipment cost value of more than \$425 million. LCA's marketing department can create free leasing materials to help promote programs at your location, tradeshows or over the Internet. LCA can customize flyers with your logos, products and contact information. Throughout the last two decades, LCA has kept pace with the ever-changing economy to develop innovative financing programs, an aggressive start-up program, professional marketing support and easy-to-use leasing tools for our clients. Discover today how LCA can help you!

Products and version :

Lease-financing services

Other products and services :

Startup financing direct through LCA, marketing support to resellers, syndicated financing for tough credits

Support Hours :

8:00 AM to 5:00 PM



PROVIDING LEASEOPTIONS FOR YOUR BUSINESS NEEDS

POS Credit Corporation

POS Credit Corporation is one of the premiere leasing companies in its industry. Since 1989, PCC's quality programs have serviced everything from the small and medium- sized businesses to large national chains. A dedicated program manager is always available for you with knowledgeable advice and individualized attention. PCC is known to have the most credit approvals with their broad array of financing programs available. PCC is able to create the best financing structure for your business. You will find a quick turnaround with easy documentation when working with PCC. The benefits to leasing far outweigh those of a bank loan or using upfront capital. Able to offer start-up leases and 100% software financing, PCC will always provide competitive rates along with the personal service your business deserves. You won't find better service or more experience elsewhere. Contact PCC today to find the best option for you !

Address(es) :

POS Credit Corp.
5786 Widewaters Parkway
Dewitt, NY 13214
United States

Sales Contact :

Paolo Casinelli Jr.
800 598 3325 x400
or 315 233 4003
pcasinelli@leaseoptions.com

Website :

<http://leaseoptions.com>

Products and version :

Leasing and financial services

Other products and services :

Data networking & telecom hardware and services

Support Hours :

8:30 AM TO 5:00 EASTERN TIME

LIQUOR CONTROL



Berg

- Berg equipment controls beverage costs by reducing spillage and controlling portion sizes. Precise and flexible portioning means consistency of drinks, reduced cost, better taste and reduced liability.
- Berg equipment records volume, count and sales values of all drinks poured. A full range of management reports is available to ensure sales are accounted for. Berg equipment therefore discourages and reduces theft.
- Berg equipment works in conjunction with Maitre'D. It is possible to interface directly to Maitre'D and automatically ring up drinks. Or run one of many reports to compare against your POS reports.
- Compact equipment - Fits any bar area
- Can handle liquor, wine, beer, mixes, juice and many other liquids.
- Used in casinos, hotels, restaurants, nightclubs, bowling alleys, neighborhood bars, pool halls, riverboats.

Over 80 dealers have been certified to sell, lease and service Berg products -- nationally and internationally. For over 30 years, Berg Company™ and its employees have been dedicated to providing the highest quality products and services available.



In addition to the Berg Company™ Headquarters in Madison, Wisconsin, three strategically located regional offices in North America and a European office support the worldwide dealer network.

Products and version :

704, 744, 1544, Infinity all-bottle, Infinity all-bottle ID, Laser gun dispenser system, Tap-1 beer dispensing system

Other products and services :

Liquor, beer, wine, juice and soft-drink control systems

Address(es) :

Berg Company
2001 S. Stoughton Rd.
Madison, WI 53716
United States

Sales Contact :

Mac MacMeekin
301 526 2298
bergmac@podigy.net

Technical Contact :

Jay Oaklay
608 221 4281
support@berg-controls.com

Website :

<http://berg-controls.com>



Beverage Control Systems

Address(es):

New York

410 Park Avenue, 15th Floor #2013
New York, NY 10022

1 877 501 2337

Hong Kong

Unit E, 13 Flr Seabright Plaza
9-23 Shell Street, Hong Kong

852 2187 3413

Vancouver

Suite #201 - 6411 Buswell Street
Richmond, BC V6Y 2G5

877 501 2337

Mexico

12 De Abril # 5411A
Torres De Linda Vista
Guadalupe NL Mexico C.P. 67138

818 218 0480

Contact:

info@usbeersaver.com

Technical Support:

1 877 501 2337

support@usbeersaver.com

Website:

<http://www.usbeersaver.com>

BeerSAVER

BeerSAVER Systems offers an innovative online draft beer control system for the hospitality industry. The system measures every ounce of draft beer poured, and matches the sales on your Maitre'D POS. Thus, reducing theft and maximizing your profits.

Detailed Description:

The BeerSAVER beverage control system is the perfect solution to today's hospitality industry. Every ounce of beer poured from each keg is tracked and recorded by the BeerSAVER System and matched up with sales transactions rung up by bartenders or servers. The system provides users with access online to real-time usage and sales information 24/7.

Key benefits include:

- Deterring bartenders/servers from pocketing cash
- Deterring bartenders/servers from giving out free drinks for higher tips
- Reducing draft beer waste

The system provides information to help reduce unaccounted pours and increase an operator's profits. You can access all of this information anywhere in the world via the Internet. Whether you are in the restaurant, at the corporate office, or at home; you will have real-time access to information for all your establishments. BeerSAVER is compatible with all leading POS systems. Our system is PCI compliant and protects the integrity of your data. BeerSAVER provides solutions worldwide, and has offices located in New York, Vancouver, Hong Kong and Mexico.

Other Products and Services:

WineSAVER preservation system using Nitrogen/Argon to preserve open wine bottles for up to 3 weeks.

Selftap self service draft beer system which allows patrons to serve themselves at their tables while tracking every ounce poured.

Foam on Beer detectors (FOBS) used to stop air from entering the beer lines when a keg empties and a new keg is tapped eliminated wasted during keg changes.



Bevchek Global Systems

BEVCHEK Global Systems Inc. a North American technology company with corporate offices in Phoenix Arizona, Vancouver, and Toronto Canada, has designed and developed the first and real-time, web-based beverage management system that provides operators and managers with a simplified data reporting mechanism that highlights slippage and data trends on a minute-by-minute basis. This dynamic inventory management and data monitoring System, addresses the need for hospitality operators to increase their bottom line through more economically efficient internal monitoring and controls. The BEVCHEK System transmits on-site sales and flow data to a management information system that is accessible through the internet, at customized user access levels. The BEVCHEK System has been interfaced with Matre'D, Squirell, MICROS, Profitek, restaurant manager, Halo and many more acknowledged leaders in retail hospitality POS Systems. From store level, real-time variance reports to corporate-level instant data collection and projected trend reports, Bevchek can increase your business's gross profits up to 20%.

Support Hours :

Monday-Friday, 8am - 5pm PST

Address(es) :

Bevchek Global Systems Inc.
11120 Horseshoe Way
Suite 230
Richmond, BC V7A 5H7
Canada

866 967 2435

Sales Contact :

Ronald Zien
604 247 2880
rmz@bevchek.com

Website :

<http://bevchek.com>

Products and version :

Bevchek Version 5.0

Other products and services :

Bevchek "TAP" TAP enables a level of quality assurance that is used primarily to monitor precise, "real time" temperatures of chilled products dispensed through beverage lines. This can be used by various hospitality establishments, but is found primarily in the "brew-on premise" pub/tavern style establishment where it is used for monitoring temperature during the various stages of microbrew production.



Address(es) :

Scannabar
1751 Richardson, #5503
Montreal, QC H3K 1G6
Canada

800 939 8960

Sales Contact :

Roberto Scanga
800 939 8960 x102
roberto@scannabar.com

Website :

<http://scannabar.com>

Scannabar

Scannabar is a true, 100% free pour liquor, beer and wine inventory management solution. Totally wireless and tamper-proof reliability assures your profits on all your liquor, beer and wine liquid assets from the moment they are received till the day they are emptied and recycled. Scannabar offers proven technology and accuracy while assuring speed and user friendliness. One Scannabar system can manage an unlimited number of fix, portable & banquet bars under one roof. The Scannabar/Maitre D interface offers an operator total control on a very profitable area of their business; the bar. Please visit www.scannabar.com

Products and version :

Maitre D sends Scannabar an XML file telling us the date & time the drink is punched, location is it poured at, PLU/Item #, selling price, name of the drink & selling price

Support Hours :

7 days a week, 9 AM to 9PM EST

ONLINE RESERVATION SOLUTIONS



GuestBridge

GuestBridge provides leading-edge reservation, wait, table and guest management software to help hospitality businesses increase business and operational efficiency as well as enhance guest satisfaction.

GuestBridge Reserve helps reservation-preferred restaurants personalize guest interactions while efficiently managing reservations and table turns.

GuestBridge Casual was developed for restaurants that do not offer reservations but need to manage waiting guests and turn tables faster without rushing their guests.

Restaurants can add options including an interface to Maitre'D, which displays table status changes to the host stand and captures guest spending and menu items purchased. Other options include online reservations, online waitlisting, mobile phone paging, coaster pager interface, and payment processing. GuestBridge Enterprise allows large groups to host online functionality within their own IT infrastructure.

Products and version :

- GuestBridge Reserve Version 6.0 and later
- GuestBridge Casual Version 6.0 and later



Other products and services :

- GuestBridge Express (ASP-based online reservations and wait list)
- GuestBridge VIP\ID (patent-pending RFID-based guest recognition system)
- Solutions for restaurant groups, private clubs; night clubs; restaurants in hotels, resorts and casinos; and ticket-selling venues

Support Hours :

24-hour hotline support.
Call Technical Support directly at 414 918 7550

Address(es) :

Guestbridge
135 W. Wells St.
Suite 800
Milwaukee, WI 53203
United States

Sales Contact :

Claire Ellington
414 918 7519
claire@guestbridge.com

Technical Contact :

414 918 7550

Website :

<http://guestbridge.com>

ONLINE ORDERS **NOW**

Online Orders Now

Online Orders Now is a fully integrated internet ordering system. Restaurant customers access the online ordering menu using a standard web browser. After which, they can browse menu items, choose desired selections, select additional options and side items, and designate payment options. Once the order is placed, the software automatically puts it into the restaurant's POS system which instantly prints the order on kitchen and receipt printers.

Online Orders Now's advanced technology also features the other following benefits:

- Delivery Area Mapping
- Location Specific Settings
- Credit Card Processing
- Reliable Push Technology
- Two Weeks or Less to Launch

Online Orders Now emphasizes customer service. We take pride in the quality of our service staff. We provide you with true, live customer support. Our staff has been highly trained to offer solutions to all manner of customer concerns.

Address:

Online Orders Now
1155 S. Dale Mabry Hwy - Ste 2
Tampa, FL 33629

888 673 3710

Sales Contact :

813 549 7010 option 1
sales@onlineordersnow.com

Website :

<http://www.onlineordersnow.com>

Support Hours :

M-F 9:00 AM - 11:00 PM EST



QuadraNet Systems

Bringing Technology to the Table

QuadraNet Systems

QuadraNet Systems offers a Table Reservations & Management suite that includes On-Line Reservations, Loyalty Program, Membership Plan, CRM and marketing tools.

The RES system not only takes reservations on-line and internally, but it allocates and combines tables for maximum capacity. The system continually shuffles the combination of reservations, covers and table-joins to produce the maximum yield for the number of seats in the restaurant.

System highlights:

- Reduced labor costs associated with manually producing a table plan for each meal session.
- Automated table yield optimization that gains 10-15 percent more covers per year.
- Integrated POS link that records spend data and provides course status updates on the check-in screen.
- Complete customer database that enables users to perform multi-level searches on detailed booking histories, which allows for targeted marketing information to different guest segments.
- Single or multi-site capacity, brand protection
 - no on-line redirection.
- Designed exclusively for the benefit of the restaurateur

Support Hours : 8am to 8pm EST

Address(es) :

QuadraNet Systems
1111 Davis Dr., #414
Newmarket, ON L3Y 9E5
Canada

Sales Contact:

Gary Husbands
416 840 4643
gary.h@quadranetsystems.com

Website :

<http://www.quadranetsystems.com>

Products and version :

RES - Table Reservations & Management
- Hosted or local network versions

Other products and services :

On-line Reservations, 3rd Party booking partners



Address(es) :

Restaurantdiary.com Limited
26 York Street
London, LND W1U 6PZ
United Kingdom

Sales Contact :

Nicola Spary
44 (0)20 7060 0502
nicola@restaurantdiary.com

Website :

<http://restaurantdiary.com>

Restaurantdiary

restaurantdiary™ is a marketing tool / CRM system and a reservations and table management package that gives complete control over every aspect of reservations. What's more, it links seamlessly with Maitre'd by Posera.

Available 24/7, via a web browser, restaurantdiary™ lets operators maximise the earning potential of every cover in the restaurant by streamlining the flow of customers - and with "nth degree" reporting you can use restaurantdiary™ to reduce staff costs, manage kitchen flow and inform your business strategy. restaurantdiary™ lets operators set multiple access levels - right down to defining access profiles for specific individuals.

That means that staff members have an easy-to-use system that manages tables with minimal room for error while at a management level you have flexibility and control over every aspect of your reservations, tables and customer management.

Products and version :

restaurantdiary™

Support Hours : 24/7

ORDER CONFIRMATION BOARDS

*Requires Kitchen monitor interface



Delphi Display Systems

Industry leading manufacturer of sunlight readable Order Confirmation Systems (OCS). Unique features include user configurable screen layout, auto scaling fonts, unlimited daypart scheduling, scrolling text and digital merchandising capabilities. An OCS will improve speed of service, increase order accuracy, decrease food waste, help prevent employee theft and improve the customer's drive-thru experience. Corporate approvals include McDonald's, Wendy's, Jack in the Box, Taco Bell, KFC, Carl's Jr., Hardee's, Krispy Kreme, Popeye's, Church's, Taco Time International, Maid-Rite, White Castle and Schlotzsky's Deli. Installations available in all 50 states plus several other countries (Canada, Mexico, Australia, New Zealand, most of Asia). Ruggedized technology that is field tested and proven for 11 years.

Address(es) :

Delphi Display Systems
485 E. 17th St.
Suite 400
Costa Mesa, CA 92627
United States

Sales Contact :

Glenn Kassel
949 515 1490 x751
gkassel@delphidisplay.com

Technical Contact :

Ken Mather
949 515 1490 x755
kmather@delphidisplay.com

Website :

<http://delphidisplay.com>

· Over 16,000 units installed!

· Proven to be the most reliable OCS in the industry.

Products and version :

9200-150 15" Order Confirmation System

Other products and services :

Complete installation services, digital menuboards, pre-sell boards (indoor and outdoors)

Support Hours : 24/7



Support Hours :

The Help Desk at Texas Digital is fully staffed on business days from 7 AM to 7 PM CST/ CDT. However, on-call support representatives are available for any support needs that may arise after hours. Texas Digital also provides a toll-free 800 number for installation, coordination and post-installation support needs.

Address(es) :

Texas Digital Systems, Inc.
400 Technology Parkway
College Station, TX 77845
United States

Sales Contact :

David McDonald
800 468 3031 x181
dmcDonald@txdigital.com

Website :

<http://www.txdigital.com>

Texas Digital (Accuview)

Located in College Station, Texas, Texas Digital has been delivering business communication vitals to customers for more than 30 years. With all products and service backed by a powerful Best Value Guarantee, Texas Digital stands as a leading provider of both indoor and outdoor integrated electronic display solutions found in quick-serve restaurants, call centers, help desks, network control centers, data centers, banking institutions, cinemas, arenas, tape operations and distribution centers. With more than 19,000 product installations worldwide-twice as many as its nearest competitor-Texas Digital is the world's largest provider of drive-thru order confirmation displays and digital menu systems.

Products and version :

AccuVIEW- The system incorporates state-of-the-art liquid crystal display (LCD) technology to visually confirm orders to drive-thru customers through integration with the Maitre' D system. AccuVIEW displays the items ordered and prices, with a running tax and total while simultaneously delivering merchandising messages through a combination of welcome and/or scrolling text messages and up-sell/cross-sell images. AccuVIEW also supports unlimited day-parts and contains an internal clock allowing your OCD to automatically shift from one set of day-part images to the next during the course of the day.

Other products and services :

- Order Confirmation Board (OCB)
- Acclaro Drive-Thru Timer
- Hybri 360 Out door Digital Menu Board
- OmniVUE 32" outdoor LCD displays
- VitalCAST enterprise digital marketing

POINT OF SALE EQUIPMENT



Citizen

Citizen Systems America develops and markets thermal, impact, barcode, portable, and OEM printer mechanisms. For more than two decades, Citizen has set the standard for performance, reliability and value among printers.

Products and version :

CT-S2000 (Serial/USB, Parallel/USB, and Ethernet/USB), CT-S300 (Serial, Parallel, USB, and Ethernet), CD-S500 (Serial, Parallel, USB, and Ethernet), CLP-521 (Serial, Parallel, USB, Ethernet, and Wi-Fi), CLP-621 ((Serial, Parallel, USB, Ethernet, and Wi-Fi), CMP-10 (IrDA or Bluetooth)

Support Hours :

7:30 AM - 5:00 PM Pacific Time Monday - Friday
(Service 1 800 421 6516)

Address(es) :

Citizen
363 Van Ness Way
Suite 404
Torrance, CA 90501
United States

Sales Contact :

Peter Hawker
408 356 3358
phawker@citizen-systems.com

Website :

<http://citizen-systems.com>



About CognitiveTPG

CognitiveTPG is an integrated supplier of barcode and transaction printers that meet the needs of the Point of Sale and Auto ID industries. Our printers are known for their durability, small footprint and ease of operation. The A798 & A799 POS printers have the best performance to value, suited for high volume printing found in retail and hospitality environments. The line of Advantage DLX and C Series barcode label printers excel in harsh environments where printing shipping labels and return to vendor labels are required and the EZ-LP printer fits a wide range of applications at an attractive price point. With over 35 years experience and millions of installations worldwide, CognitiveTPG offers a prosperous solution. Visit us at www.CognitiveTPG.com

Contact:

Toll Free: 800-732-8950 extension 4

Direct: 607-274-2500 extension 4

Email: support@cognitivetpg.com

Kevin O'Donnell

Director of Sales

CognitiveTPG

25 Tri-State International, Suite 200
Lincolnshire, IL 60069

T 847 383 7917

F 847 383 7949

Kevin.odonnell@cognitivetpg.com

Angela Mansfield-Swanson

Director of Marketing

CognitiveTPG

T 303 586 8358

angela.mansfield@cognitivetpg.com

Website:

www.cognitivetpg.com

Point of Sale Products:

- POS Single Station Monochrome and Two Color Thermal printers (A798, A799)
- Two Color Hybrid printers (A760 and A776)
- Validation / Slip Receipt (Micr) printers (B780)
- Receipt Software that turns your receipt into a marketing tool
- 9-pin and 24-pin printheads

Auto ID Barcode Label Printer Products:

- Mission Critical Desktop Barcode Label printers (Advantage DLX, Advantage LX, and EZ-LP printers)
- Compact Industrial Barcode Label printers (C Series)
- Pharmacy Label and Monograph printers (CRX)
- Custom and Standard labels

Support:

CognitiveTPG is committed to servicing our customers throughout the entire life of our products whether it is directly through our Customer Service or indirectly through our Authorized Service Provider.

8 am to 6 pm Eastern Standard Time



Elo TouchSystems

Elo TouchSystems, a Tyco Electronics business, is the global leader in touch technology, developing, manufacturing and marketing a complete line of touch screen and touch monitor products. Elo offers the largest selection of touchscreen technologies and LCD touch monitors and carefully designs each product for the demanding requirements of diverse applications, such as industrial, medical, POS, kiosks, retail, hospitality, transportation, office automation, and gaming. Elo founders invented the touchscreen nearly 40 years ago. Since then, customers have used Elo touchscreens with one common, powerful result-advanced computer technology simplified for all users.

Address(es):

Elo TouchSystems
301 Constitution Drive
Menlo Park, CA 94025
United States

Contact(s):

Sales Contact

800 557 1458
customerservice@elotouch.com

Technical Contact

800 557 1458 **x#3, #2**

Website:

<http://www.elotouch.com>

Products and version:

LCD Touchmonitors (15"-42") and Touchcomputers (15"-17")

Other products and services:

Digital signage touchproducts & kiosk (open-frame) touchmonitors

Support Hours:

Monday - Friday (6am - 5pm)



Address(es) :
Epson America
3840 Kilroy Airport Way
Long Beach, CA 90806
United States

Sales Contact :
Tim Latta (Canada)
416-498-9955 x1211
or 416 790 3321
timothy_latta@ea.epson.com

Jeff Burroughs (USA)
949 643 1985
jeff_burroughs@ea.epson.com

Technical Contact :
Epson Advanced Product Support
562 276 1314

Website :
<http://pos.epson.com>

Epson

Epson System Device Group is a division of Epson America, Inc. is responsible for the sales, marketing, distribution, service and support for a wide range of POS technology solutions throughout the US, Canada and Latin America. Epson America, Inc. is the US affiliate of Japan-based Seiko Epson Corporation, a global manufacturer and supplier of high-quality technology products that meet customer demands for increased functionality, compactness, systems integration and energy efficiency.

Products and version :

The SD Group offers an extensive array of POS printers and other devices for the retail, supermarket, hospitality and banking industries. The company's complete line of receipt printers, intelligent terminals and registers, digital merchandising, customer displays and mini printers are sold to end users either directly or through a large reseller and dealer network.

Other products and services :

Multiple service/support options sponsored by Epson's distribution partners.

Support Hours :

Advanced Product Support (24/7)



Address(es) :

IBM
3039 Cornwallis Road
RTP, NC 27709
United States

Sales Contact :

Joe Delgado
520 663 3132
jdelgado@us.ibm.com

Technical Contact :

IBM Partnerline
800 426 9990

Website :

<http://www-03.ibm.com>

IBM

- Entered retail market in 1911
- Largest part of IBM Global Retail Industry
- Approx \$1 billion in sales
- Clear leader in POS systems in Americas & Worldwide
- Over 1.7M installed WW and 1.1M in Americas
- \$6B in annual R&D
- Introduced POS systems & proposed UPC in 1973
- Patent leader 10 years straight
- Reliable, Long-Term Commitments
- 4690, open standards, Java, Linux, Windows
- Strategic partner with majority of top 50 retailers worldwide & POS in all top 10
- Global Presence in 107 countries
- Over 500 people focused on retail solutions Support, Sales & Development

Products and version : SurePOS 500

Support Hours : 24x7



Address(es) :

J2 Retail Systems, Inc.
2691 Dow Ave
Building A
Tustin, CA 92780
United States

Sales Contact :

Dave Wallington
714 669 3111 x114
dave.wallington@j2retailsystems.com

Technical Contact :

Jorge Martinez
714 669 3111 x112
jorge.martinez@j2retailsystems.com

Website :

<http://www.j2retailsystems.com>

J2 Retail Systems

J2 Retail Systems is a leading global developer of innovative touchscreen technology and PC products used in many applications within the hospitality, retail, finance, healthcare, and industrial markets. J2 provides a range of state-of-the-art hardware, installation and support services to leading retail, hospitality, leisure and commercial companies throughout six continents. The group provides its services through J2 Retail Systems, Inc. for USA, Canada, and Latin American markets and J2 Retail Systems, Ltd. for EMEA.

Products and version :

Maitre'D Certified All-In-One touchscreen systems: 12" 520ex Series; 15" 560-RT (resistive touch); and 15" 560-IR (InfraRed touch).

Other products and services :

Touchscreen PC's and touchmonitors, book-size PC's, LCD Customer displays.

Support Hours :

Phone 8:00AM PST - 5:00PST; Email 24-Hours.



MS Cash Drawer

Since 1945, M-S Cash Drawer has been manufacturing one of the most reputable steel cash drawers in the market and has since grown to be your one stop POS and AIDC distributor. We are an authorized distributor for premier brands such as Star Micronics receipt printers; Hand Held Products scanners and PDTs; Bixelon Samsung receipt printers, label printers, and pole displays; Partner Tech all-in-one units; Unytouch touch monitors; Protech all-in-one units; ELO touch monitors; Ingenico pin pads and signature capture pads; ID Innovations MSRs; ID Tech MSRs, key boards, and pin pads; and Cognitive label printers. We are an authorized repair/service center for Star Micronics, Epson, and Bixelon Samsung printers. Our Value Added Reseller partners like the fact that we do not compete with their business, via the internet or otherwise. We have sales and fulfillment centers in California, Florida, and Canada and a sales office in Texas.

Address(es) :

MS Cash Drawer
2085 E. Foothill Blvd.
Pasadena, AR 91107
United States

Sales Contact :

Nash Kumar
800 544 1749
sales@mscashdrawer.com

Website :

<http://mscashdrawer.com>

Products and version :

- 13 Inch Cash Drawers (EP-102N)
- 16 Inch Cash Drawers (SP-103 & CF-405)
- 17.1 Inch Cash Drawers (EP-107N & CF-460)
- 18 Inch Cash Drawers (J-184)
- 18.8 Inch Cash Drawers (EP-125NK & EP-127NK)

Support Hours :

Monday - Friday 9AM-5PM

Panasonic ideas for life

Address(es) :

Panasonic
1707 N. Randal Road
Elgin, IL 60123-7847
United States

Sales Contact :

800 532 1772
possales@us.panasonic.com

Website :

<http://panasonic.com/pos>

Panasonic

Panasonic System Solutions Company, Unit of Panasonic Corporation of North America, is a leading supplier of point of sale systems technology. With over 25 years of experience in the industry, Panasonic has an established reputation as an innovator and supplier of reliable systems for quick-service and high volume restaurant applications. Panasonic also applies its renowned reputation in audio systems to provide the hospitality industry with the latest innovations in drive-thru communication systems.

Products and version :

JS930 Workstation & 7900 Workstation

Other products and services :

- Application Software - System Manager Pro & Corporate System Manager Pro
- Kitchen Video Systems
- Wireless Drive-Thru Communication Systems
- Drive-Thru Automated Greeters
- Video Surveillance



Partner Tech USA

Partner Tech USA, Inc. (Partner Tech), founded in 1989, designs and manufactures point-of-sale (POS) equipment for the food service and retail industries. Partner Tech provides businesses an opportunity to deploy the latest technology while reducing the total cost of ownership. Partner Tech Inc is the largest manufacturer of POS and POS OEM products in Taiwan. Operating four ISO 9001 certified factories world wide, Partner Tech produces a comprehensive suite of products ranging from all-in-one terminals, keyboards, pole displays, receipt printers, cash drawers, scanners and kiosks.

Products and version :

The PT-8800 is a top-of-the-line POS terminal system with an impressive technological configuration. The PT-8800 is available with either an Intel® Celeron or Intel® Pentium IV CPU. Whichever configuration you choose, outstanding processing power is guaranteed.

The PT-5700, with its 15" integrated TFT touch screen, is the entry-level model of the Partner Tech POS terminal line-up. The latest technology ensures a high processing performance and elegant design. The model is equipped with a top-rated and energy-efficient VIA Eden CPU, while the compact construction of the PT-5700 POS makes it particularly space saving, and can be installed in the smallest spaces.



The PT-6900 is not only elegantly designed - this high-end product is also equipped with a high-performance Celeron M CPU that guarantees particularly efficient and powerful processing, a 15" TFT touch screen monitor and low energy consumption, which contributes noticeably to the reduction of long-term costs. The compact form and dimensions of the PT-6900 are ideal when space is limited.

Support Hours :

8am - 5pm PST

Address(es) :

Partner Tech USA
51 Parker
Irvine, CA 92818
United States

949 598 1888

Sales Contact :

949 598 1888
sales@partnertechcorp.com

Website :

<http://partnertechcorp.com>



PioneerPOS

PIONEERPOS, based in California-US, offers state-of-the-art touchscreen solutions. Each product is built with rugged enclosure and spill resistance. All of our products have a minimum of 3-years of shelf-life (same model availability) and 5-years of parts availability for service. Our flexible design allows you to configure the right system to meet budget and /or performance. We support Windows 2000, XP Prof, Linux, and also thin client CE>NET. Wireless 802.11 is optional. On site warranty service is available.

Products and version :

All-in-one-touchscreen

Support Hours :

9:00am- 6:00pm (Pacific time)

Address(es) :

PioneerPOS
238 Benton Court
City of Industry, CA 91789
United States

Sales Contact :

Michael Flores
717 974 6050
or 909 468 9757 x106
michaelf@pioneerpos.com

Technical Contact :

Howard Wongso
909 468 9757 x144
howard@pioneerpos.com

Website :

<http://pioneerpos.com>



Posiflex

Terminals designed by VAR's, built by Posiflex! Featuring flexible and scalable Fan-Free POS terminal lines optimized for full-service hospitality; quick service restaurants, retail, grocery and specialty applications, that combine high performance while maintaining low power consumption and heat output. The new KS6600 Series has the power to be used as a single station server or networked terminal solution.

All Posiflex terminals and peripherals are certified for true "Plug-n-Play" applications running Microsoft® Windows Embedded for Point-of-Service (WEPOS). The WEPOS software platform is the first to provide true plug-and-play functionality for installing and managing peripherals and is optimized for retailers to enhance the customer experience at the POS, increase reliability and security, and deliver low life-cycle costs for POS systems. Posiflex also offers the unique ability to private label the terminal with an illuminated company logo displayed on the front bezel.

Support Hours :

Monday - Friday: 8:00 - 5:00
(Pacific Time)

Address(es) :

Posiflex
30689 Huntwood Avenue
Hayward, CA 94544
United States

888 968 1668

Sales Contact :

Joel Snyder
888 968 1668
sales@posiflexusa.com

Technical Contact :

tech.support@posiflexusa.com

Website :

<http://posiflexusa.com>

Products and version :

- Integrated touch screen terminals (featuring leading edge fan-free technology)
- Magnetic card readers (2-track or 3-track with Biometric option)
- Thermal printers
- Cash drawers
- Pole displays
- Kitchen Video Systems (CVM)
- Keyboards
- Scanners



Powervar

POWERVAR is a Waukegan, IL based manufacturer of high performance power conditioning and uninterruptible power supply products. POWERVAR is the leading manufacturer of power protection solutions for the POS industry. The company's patented Ground Guard® technology (available in both power conditioning and uninterruptible power products) is the only power quality solution that has been proven to eliminate the need the dedicated/ isolated electrical circuits. This allows the POS reseller to convert the electrical contractor's revenue and profits into new greater profits on the POS system sale.

Products and version :

Power conditioners and Uninterruptible power managers

Support Hours : 24 x 7

Address(es) :

Powervar
1450 Lakeside Dr.
Waukegan, IL 60085
United States

Sales Contact :

Dennis Ver Mulm
800 369 7179
dennyv@powervar.com

Technical Contact :

Cherian Jose
800 369 7179
cherianj@powervar.com

Website :

<http://powervar.com>



Samsung - Bixelon

As a company that originated from Samsung, we are proud to honor and live Samsung's business culture and traditions within the BIXOLON global family.

With worldwide operations in over 60 countries and more than 200 employees fully dedicated to the POS printer industry, these are just a few of the reasons why many of BIXOLON's POS printer models such as the SRP-350, SRP-275 are well accepted as the market standard for performance, reliability and customer value.

In both 2006 & 2007 a published survey by POS Reseller's VSR Magazine, BIXOLON Samsung was ranked #2 overall in customer satisfaction and #1 in profitability.

BIXOLON, a manufacturer of world-class printing solutions has served the POS industry for more than a decade by providing these high quality printers and mechanisms.

* All BIXOLON Samsung POS/Label printers feature a limited, industry best, 3 Year Warranty.

Products and version :

SPP-R200, SRP-350plus, SRP-350, SRP-370/372, SRP-275, SRP-270, SRP-500, SRP-770II

Support Hours :

8:00 am - 5:00 pm, Monday-Friday

Address(es) :

Bixelon America
1210 223rd Street
Suite 330
Carson, AR 90745
United States

585 764 4583

Technical Contact :

support@samsungminiprinter.com

Website :

<http://www.samsungminiprinter.com>



Sharp Electronics Corporation

Sharp, A Bigger, Better Business Partner. As your “One Source” solutions company, Sharp not only delivers high quality and reliable Point of Sale hardware products but also business solutions that can help transform any hospitality or retail environment. Look to Sharp for digital signage, multi-media projectors, copiers, commercial microwaves or fax machines.

Products and version :

Sharp UP-X500 XP, UP-X300C and UP-X200 C

Other products and services :

System management, third party peripherals, product staging and technical support

Support Hours : 9 - 7 pm EST

Address(es) :

Sharp Electronics Corp.
One Sharp Plaza
Mahwah, NJ 07430
United States

Sales Contact :

Carl Romagnoli
201 760 5330
carl.romagnoli@sharpusa.com

Website :

<http://sharpusa.com>



Star Micronics

Star Micronics - Always Leading - Always Innovating is one of the world's largest printer manufacturers, offering a full line of thermal, dot matrix, multifunction printers and thermal rewritable card reader/writers which meet the widest of retail applications including loyalty programs. Star's printer models are available with serial, parallel, USB, PoweredUSB, Ethernet and Wi-Fi interfaces. Star's small receipt printers are utilized in POS, retail, kiosks, restaurants, hospitality & bar code/labeling.

Products and version :

SP300, SP700, TSP100, TSP100LAN, TSP700II, TSP1000

Other products and services :

Thermal Printers: TSP650, TSP800, TSP828 Label printer, TCP400 thermal card reader/writer.

Support Hours : 9am-5pm EST

Address(es) :

Star Micronics
1150 King Georges Post Rd
Edison, NJ 08837
United States

Sales Contact :

800 782 7636 x107
sales@starmicronics.com

Website :

<http://www.starmicronics.com>



Tatung - Triview POS

Tatung is a world renowned manufacturer of LCD, PC and All In One POS.

Tatung Company has launched a new POS product line under the Triview Brand.

Triview POS Products include the versatile All In One POS82A with Intel Mobile Celeron Processor. The POS82A has a 15" LCD with ELO Resistive touchscreen and features an adjustable tilt angle for customized viewing. POS82A offers integrated magnetic stripe reader and built in speakers. Triview All In One units are designed for Speed, Reliability and Style as well as Performance. Ideal for any Restaurant or Retail application.

Triview LCD touchscreens are available in 12.1", 15" and 17". Tatung utilizes the Resistive Touch Technology for the Triview LCD Touchscreen Line. Our Small PC lines offer space saving footprint design with 2.0 Celeron Processors, 10/100 LAN, firewire, USB and Serial comports, including an expandable PCI slot.

Products and version :

Manufacturer : Tatung Company of America Inc.

Model : Triview POS82A

Hardware : POS ALL IN ONE, POS82A with embedded Win EPOS & POS82A-3 with Windows XP Pro

15" high resolution LCD with ELO Resistive Touchscreen
Intel Mobile Celeron 1.2 Ghz Processor, 40 G HD, 256 MB
Ram Magnetic Stripe reader



Specification : Mainboard POS82A CPU supports Intel Mobile Celeron up to Intel Celeron 1.2Ghz

FSB 400 Mhz · System Core logic Intel 852GM Chipset supports dual channel DDR Memory and Integrated Hi speed USB 2.0. System RMA 256 MB DDR Memroy expnadalbe to 512 mb · HDD 40 GB Ultra-DMA 3.5 inch hard disk drive FDD optional (USB connection) · CD Rom Optional Slim type · LCD size 15" TFT color · Brightness 250 cd/m2 · Resolution 1024x 768 Max. Touchscreen ELO Resistive type · Serial Port 4 (2 front, 2 rear) PS2 keyboard · 1 PS2 Mouse · 1 Lan 10/100 Base-T Audio Line-in, Line-out, MIC Car Reader 3 track MSR. Wireless 802.11 Wi-Fi (optional) · Operating system Windows XP Pro or Windows Epos.

Address(es) :

Tatung Company of America Inc.
2850 El Presidio Street
Long Beach, CA 90810
United States

Sales Contact :

Michael Yu
P 800 829 2850 x111
or 310 637 2105
F 310 632 3588
myu@tatungusa.com

Technical Contact :

800 829 2850 x160 or x216
or 310-637-2105 x160 or x216

Website :

<http://www.tatungusa.com>

Other products and services :

LCD Desktop Touchscreen 12.1", 15" and 17" Resistive Touchscreen. Small PC with P4 processor, 40 G HD, 256 Mb Ram, 10/100 LAN

Support Hours :

8 AM-5 PM pst Monday through Friday

TOSHIBA

Leading Innovation >>>

Toshiba TEC

Having developed one of the first electronic cash registers in the world, Toshiba TEC continues to create state of the art POS products. With our corporate philosophy of reliability, creativity and revolution, Toshiba TEC is determined to continue setting the trend of great new POS products for our customers. As a leading manufacturer of POS systems, Toshiba TEC always stays one step ahead with such equipment as multimedia-type POS systems and network compatible multi-functional digital equipment. Toshiba TEC multimedia-compatible POS systems enable personal services such as product presentations with motion pictures and sound. Toshiba TEC POS products are widely known for their durability and reliability for long term use as well as excellence in operability, and they constantly achieve 100% performance even in extreme environments.

Address(es):

Toshiba TEC Canada Inc.
370 Britannia Rd. E.
Units 1-2
Mississauga, ON L4Z 1X9
Canada

Sales Contact:

P 888 207 5598
sales@toshibateccanada.com

Website:

<http://www.toshibateccanada.com/>

Products and version:

WILLPOS ST-A10 Terminal, WILLPOS ST-A20 Terminal,
WILLPOS ST-B20 Modular POS System, TRST Receipt
Printer Series



About our Company:

Founded in August of 2001, Touch Dynamic is an ISO 9001:2008 certified manufacturer of All-in-One touch terminals, small form factor PC's, and touch screen monitors for a variety of industries. We understand the demands on our channel partners and provide unique products and additional value-added services to help them meet the specific needs of their customers. Touch Dynamic has leveraged our employee's extensive experience in these markets to develop a focused product line of unmatched quality and features. We back it with a support staff that is highly skilled and motivated to solve any issue that might arise.

Touch Dynamic products are manufactured, tested, shipped and serviced from our US headquarters in Irvington, NJ and or our two Regional Distribution and Service Centers located in Houston, TX and Portland, OR. Our unique position as an onsite manufacturer, and focus on a limited product line, allows us to design, modify and support the unique hardware requirements of our customers.

Our focus enables us to excel in markets such as: hospital-ity, retail, healthcare, government, and industrial industries that demand reliable, retail hardened systems. With three facilities across the US, Touch Dynamic continues to reinvest in our company to better support our rapidly growing global network of reseller and ISV partners.

Products and version :

Breeze All In One, Saturn PC, Saturn PC Plus, Saturn All in One, Printers, Cash Drawers

Support Hours :
Monday through Friday 9AM EST
- 6PM EST

Address(es) :
Touch Dynamic
17 Camptown Road
Irvington, NJ 07111
United States

Sales Contact :
Dave Graber
888 508 6824
sales@touchdynamic.com

Website :
<http://touchdynamic.com>

Transact

Whether it's QSR or Fine Dining restaurant receipts, linerless labels for carry out or catering or specialty printing requirements, the hospitality environment offers many unique printing challenges. That's why TransAct designs all of its Ithaca and EPIC brand printers with distinct critical requirements specific to this industry. These custom-designed features enable TransAct printers to perform with the highest reliability and quality standards necessary for customer relations.

TransAct's Banking and POS printers have been specifically designed for these demanding settings and can withstand any difficult printing situation. This stellar reputation has helped TransAct become the printer of choice for key players in the financial services and POS industries. Couple this with a complete services group that offers many distinct advantages over the competition and it is easy to see why TransAct is a worldwide leader in Banking and POS printers.

Products and version :

- Ithaca 280 Premium Thermal (2 color)
- Ithaca 8000 linerless label printer
- EPIC 430 Kiosk printer
- Printer interfaces: Serial, Parallel, USB, Powered USB and Ethernet

Other products and services :

- Banking printers
- TransAct Services Group offering depot service, Xpress replacement, and extended warranties for all printers
- Consumables supplies for POS and credit card terminals.

Support Hours :

8am (EST) - 5pm (PCT)

Address(es) :

Transact
One Hamden Center
2319 Whitney Ave. - Suite 3B
Hamden, CT 06518
United States

Sales Contact :

Mike Alvaro, Channel Manager
NAP 607 351 3248
F 607 266 2910

Website :

<http://www.transact-tech.com>

SOFTWARE PROVIDERS & INTEGRATORS



Address(es) :

Cabaret Development
8848 Red Oak Blvd Suite J
Charlotte, NC 28217
United States

Sales Contact :

Jeff Henry
704 333 1100
Jhenry@cabaretsystems.com

Website :

<http://www.cabdev.com>

Cabaret Development

Cabaret Development provides software solutions to the restaurant and hospitality industry through add-on products that enhance functionality, usability, and value to the customer's point of sale system.

Cabaret Development LLC., a subsidiary of Cabaret Systems Inc. Our developers and support personnel have extensive experience in restaurants, hotels, and/or country clubs. Cabaret Development and Cabaret Systems currently support over 500 sites in the U.S. and abroad.

Cabaret Development provides software solutions through add-on products such as Labor, and Payroll Interface software, as well as many popular accounting interfaces. Check out our software solutions at www.cabdev.com.

Cabaret Development provides software and support solutions for the hospitality industry, including restaurants, country clubs, and hotels. Our Commitment is that we believe our first responsibility is to our customers. We are dedicated to quality: quality of product, quality of service, quality of relationships, quality of communication, and most importantly, quality of our promises.

Products and version :

Labor Schedule and Budget, ADP PayEx Interface, Gift Card Manager, AccPac Payroll Interface

Other products and services :

Consulting, Custom reports and interfaces, Contract installs and training.

Support Hours :

8:30 - 5 M-F office after hours support by contract.



DigitalPersona

DigitalPersona fingerprint identity solutions are used in over 90% of the biometric POS implementations. Biometrics reduce the cost, risk and fraud associated with employee access cards, pins and passwords. With DigitalPersona, restaurant and retail businesses can quickly reduce payroll fraud and cut shrink, boost personnel accountability for PCI compliance, and speed up POS service time. DigitalPersona solutions tie transactions to the specific people who perform them - providing strong accountability that's fast and easy to use. This lets businesses know, FOR SURE, who is doing what, when.

DigitalPersona keyboards and fingerprint readers support biometrically-enabled Maitre'D solutions. In addition, more than 90% of the biometric POS terminals on the market today include DigitalPersona's technology. For more information contact DigitalPersona, Inc. at +1650 474 4000, or visit www.digitalpersona.com

Address(es):

DigitalPersona, Inc.
720 Bay Road
Redwood City, CA 94063
United States

Sale Contact:

Gary Oberman
650 474 4023
garyo@digitalpersona.com

Website:

<http://www.digitalpersona.com>

Products and version:

- U.are.U 4500 Fingerprint Reader
- U.are.U 4500 Fingerprint Module for integration into POS hardware
- POS touch computers with integrated DigitalPersona fingerprint reader modules are available from: Elo, IBM, NCR, Panasonic, Pioneer POS, Posiflex, Touch Dynamic and other POS terminal manufacturers.

FOOD-TRAK® **Foodtrak**

The FOOD-TRAK® System, developed by System Concepts, Inc. (SCI), is a comprehensive food and beverage management system that enables foodservice operations to increase food & beverage, purchasing and accounting efficiencies; reduce cost of goods and increase asset security. The system is used successfully throughout North America, supporting simple to highly complex environments. The FOOD-TRAK System accommodates the multiple profit centers demands of complex facilities and the forecasting, ordering, purchasing, requisition, transfer and accounting requirements of these establishments. Interfaces to POS, accounting, catering and vendor order entry systems enable the FOOD-TRAK System to fit seamlessly into foodservice operations. SCI's foodservice experience and its strong background in implementation and training provide the means to successful food and beverage management automation. Foodservice operators of all types consistently choose SCI and the FOOD-TRAK System not only for the outstanding capabilities of the software, but for SCI's implementation, training and ongoing support services.

Address(es) :

Foodtrak
15900 N 78th St.
Scottsdale, AZ 85260
United States

Sales Contact :

Gregg Sourbeck
480 951 8011 x8013
or 800 553 2438
greggs@foodtrak.com

Website :

<http://www.foodtrak.com>

Products and version :

FOOD-TRAK Food and Beverage Management Software,
Version 3

Other products and services :

Training, installation and implementation services

Support Hours :

7:30 AM to 5:30 PM Central Standard Time



Nutricate

Founded in 2004 by a restaurant operator, Nutricate wanted to find a way to provide nutrition information to consumers that was accurate, easy to use and valuable to them. The solution also needed to address operational and logistical challenges unique to individual foodservice operators.

In response, Nutricate introduced the patented Nutricate™ System, the first receipt-based nutrition information solution that is good for consumers and operators. Nutricate Receipts provide customers with meaningful, convenient and personal nutrition information customized to reflect their exact order while operators get a new line of communication to reach customers with product promotions, coupons and brand marketing.

Nutricate eliminates the challenges of existing nutrition disclosure methods. Pre-printed materials give time-pressed customers inaccurate potentially misleading information and force them to calculate their total nutrition values. Websites make consumers take time to lookup the information. Both methods have operational constraints and require a substantial financial investment to create and implement.

Products and version :

The Nutricate Receipt v3.0

Other products and services :

Nutricate offers installation & support services for the Nutricate Receipt.

Support Hours :

8:00am - 5:00 PM PST, 24x7 Support for critical issues.

Address(es) :

Nutricate
55 Castilian Drive
Santa Barbara, CA 93117
United States

Sales Contact :

Brian Hunter
805 617 2188
brian.hunter@nutricate.com

Website :

<http://www.nutricate.com>



INTEGRATED LABOR MANAGEMENT SYSTEM
timing is everything...

Address(es) :

Time Management
9979 Valley View Road
Eden Prairie, MN 55344
United States

952 943 4880

Sales Contact :

Kathi Hecker
952 943 4880
checker@timemgmt.com

Website :

<http://timemgmt.com>

TimeManagement

TimeManagement is dedicated to providing integrated best-of-breed software and service solutions for labor management. We are specialists in providing tools to help managers deal with the many details of managing a workforce in a highly dynamic environment. Our solutions consist of TMx software, time and attendance data collection devices, 24 hour a day hotline support and training resources to help you get the most out of your investment. TMx labor management system reflects 23 years of refinement based on the evolving needs of over 5,500 hospitality operators. Employees punch in/out through free-standing electronic time clocks or employee self service kiosks, PC based clocks or through a TMx interface to the point-of-sale terminal. Personnel files, employee scheduling, labor requirements forecasting, and automated interfaces to payroll services are provided in one integrated seamless solution. This combination of experience and focused expertise offers a low-risk, high-performance solution for addressing one of your single most controllable cost-labor.

Products and version :

3TMx interface to the point-of-sale terminal. Personnel files, employee scheduling, labor requirements forecasting, and automated interfaces to payroll services are provided in one integrated seamless solution.

Other products and services : TMx 5.0

Support Hours : 24/7

SURVEILLANCE SYSTEMS



Odyssey Technologies - Remote Eyes

Odyssey's Remote Eyes® video management system, Enterprise Dashboard monitoring system, and POS Integration software offer single and multi-location Hospitality operators a complete solution to their security and operations needs, addressing crime, vandalism, and employee theft while also providing a powerful tool for monitoring each store's financial performance remotely.

Products and version :

Remote Eyes Server v6.0 with POSWatch; POSWatch integrates with Maitre'D over an IP network to receive real-time transaction data from Maitre'D, perform software text overlay on the register camera on the Remote Eyes DVR, and log the Maitre'D transactions in a structured database for subsequent search and retrieval; POSWatch allows very rapid searching of the video archive based on the Maitre'D transaction of interest; Enterprise Dashboard collects status and transaction data from each store to allow the multi-location owner a single place to search for data and reports on activities in all of his stores at one time; Enterprise Dashboard also supports remote search and retrieval of video clips based on Maitre'D transactions

Other products and services :

Full line of surveillance products to complete any installation.

Support Hours :

8AM to 5PM ET, Monday through Friday; closed on holidays

Address(es) :

Odyssey Technologies, Inc.
14504 Greenview Drive
Suite 100
Laurel, MD 20708
United States

Sales Contact :

Chad Penner
888 291 6379
sales@remoteeyes.com

Website :

<http://remoteeyes.com>



Transaction Verification Systems by Honeywell

Since 1981, Transaction Verification Systems, a division of Honeywell, Inc., has provided hardware and software aimed at giving the storeowner a more complete means of controlling employee theft. CCTV is an effective shrink solution for many retail stores; however, CCTV cannot pinpoint employee theft at the register. Even with strategically placed cameras, it is virtually impossible to determine what the cashier is ringing up and detect questionable activity. With a Honeywell TVS text inserter, a complete record of the customer, cashier and merchandise transaction will appear on the video screen.

Built in alarms are included that highlight suspicious transactions. Management can easily spot and react faster to: sweet hearting, under rings, voids, no sales, refunds, payouts, merchandise returns, etc. The text insertion system is compatible with CYA (Control Your Assets) software. CYA offers a powerful set of tools that help reduce searching times from hours to minutes, or even seconds. The search engine enables the user to search on multiple criteria and create a variety of reports from the accumulated data. CYA is also integrated with several digital video recorders (DVRs) to create the fastest and most powerful search security system.

Products and version :

TVC-2066 single register text inserter. TVC-1030A interface and TVC-2100 series text inserter for multiple work stations. CYA transaction reporting software, version 2.0.

Other products and services :

ATM and weight scale interfaces

Support Hours :

9:00-5:00 edt, Monday thru Friday

Address(es) :

Transaction Verification Systems
150 South Washington Street
Suite 301
Falls Church, VA 22046
United States

703 237 8686

Website :

<http://www.tvS-inc.com>